

2027 HOKA Ultra-Trail Australia by UTMB Withdrawal Policy

This event takes place in Katoomba, NSW, Australia. It is each athlete's sole responsibility to ensure that they can attend (including Race Check-In during specified times) and compete in the event on the day. Other than as provided for in the Athlete Withdrawal program set out above or the Enter with Confidence deferral options below, no further remedies will be provided for change of mind, change of personal circumstances, or injury.

UTA Miler Qualification

Completing a UTA Miler is a physically and mentally challenging event, and participation in it requires significant training and preparation. For your health and safety, we require evidence of your ability to take part by meeting this qualification criteria below:

- A 50km or longer run result (Official ONLY) between 28 March 2025 and 28 March 2027 must be uploaded into your event registration either during the initial registration or at a later date (no later than 11:59pm (AEST) 28 March 2027) via your [Participant Dashboard](#).
 - Official Result (e.g. timed race): a photo of your completion of an official trail race, 50km or longer. You must be an official finisher and complete the course within advertised cut off time. This means, for example, you cannot submit a result showing you made it 55km into a 100km race.
 - Backyard Ultra results will be accepted where the athlete has completed more than 50km, equivalent to 8 yards or more, and is supported by official results.
 - Race management reserves the right to reject any result deemed not meeting the above criteria.

You will only be contacted should your result (official ONLY) not meet the above criteria. You will be provided an opportunity to re-submit your result prior to the cutoff date of 11:59pm (AEST) 28 March 2027. In the event you do not meet the criteria by the cutoff date, you will be notified and automatically moved into the UTA 100. Standard athlete withdrawal options apply prior to the 28 March 2027.

Athlete Withdrawals

This Athlete Withdrawal Policy forms part of the Event's Terms and Conditions of Entry & Participation and provides you with withdrawal options which are in addition to any existing entitlements you may have under applicable consumer protection law.

Requests:

Without exception, all requests must be received on or before the below dates to be eligible for withdrawal options. All requests must be requested through the official form that can be found on the Event website here: <https://uta.utmb.world/runners/entry-info>

Where eligible, please allow up to 30 business days for your refund to be processed. The refund is automatically issued to the credit card originally used to pay for the registration.

Partial Refund:

- **Requests received before 21 February 2027**
 - All athletes - 45% refund of entry fee
- **Requests received before 4 April 2027**
 - All athletes - 22% refund of entry fee
- **Requests received after 4 April 2027**
 - All athletes - No refunds under this Athlete Withdrawal Policy

Deferrals:

There are no deferrals for UTA 2027

Additional Purchase Refunds

Additional purchases paid for at the time of entry (if any) which are paid by the Event Operator to a third-party are not refundable or transferable.

These non-refundable additional purchases include:

- Nirvana packages and accommodation (contact Nirvana directly)
- Training packages (contact supplier directly)
- Transport*
- Pre-purchased photo packs*
- Medal engraving tag*
- Bib Postage*

*May be refundable prior to the event where Event Operator has not incurred the cost

Merchandise

Your options regarding refunds for merchandise purchased during registration are outlined in the Online Store Terms and Conditions available via

<https://utmbstoreoceania.myshopify.com/pages/terms-conditions>. Please note that refunds are not offered for change of mind merchandise purchases.

Transfer to a Different Distance

Athletes can request to transfer their entry to a lesser or greater race distance up until such time as that race distance is sold out, subject to the following terms:

- Athletes must log into their [Participant Dashboard](#) and select Change Competition before 5:00pm (AEST) on 13 May 2027. After this date, such requests can only be made at the Help Desk at Athlete Check-in.
- **Transferring to a greater distance:** Difference in entry fees between the two distances payable at the time of transfer.
- **Transferring to a shorter distance:** Difference in entry fees between the two distances will not be refunded.

Transfer to a Friend

Athletes can transfer their race entry to a friend subject to the following terms:

- Transfer request is submitted via original athlete's [Participant Dashboard](#) before 5:00pm (AEST) on 13 May 2027.
- The transferred registration must be for the same distance.
- The transfer is complete when the receiving athlete registers and pays (at the current advertised price on the [Event website](#)) using the transfer registration link.
- A full refund of the entry fee will be processed, less a \$55 transfer fee, once the new transferred registration is completed.
- Additional purchases and merchandise cannot be transferred to another athlete. The above Additional Purchase and Merchandise terms will apply.

As stated in the Athlete Terms of Entry and Participation, under no circumstance are you permitted to give your bib to another person. The safety of our athletes is paramount; therefore, we need to ensure we have correct details of all our athletes on course.